

Drought Contingency Guide



The City of The Colony partners with its neighbors in a regional water conservation alliance, which has been established to protect our natural resources during extreme drought periods, thereby ensuring adequate water supplies are available for residents and businesses. Drought contingency plans are enacted to specify the criteria and procedures for declaring a water emergency and implementing response phases in accordance with the Texas Administrative Code and the city's contracts with its water providers.

The City of The Colony is currently in: Phase 1*

Water Use	Phase 1	Phase 2	Phase 3	Phase 4
Sprinklers/irrigation	Twice weekly watering encouraged on same schedule as Phases 2 and 3	Twice weekly: Even addresses on Sun & Thurs; odd addresses on Sat & Wed; no watering Mon, Tues, or Fri.	Twice weekly: Even addresses on Sun & Thurs; odd addresses on Sat & Wed; no watering Mon, Tues, or Fri.	Prohibited
Time of day	No restrictions	Discouraged between 10 a.m. and 6 p.m.	Prohibited between 10 a.m. and 6 p.m.	N/A
Home car washing	No restrictions	Restricted to use of hand-held buckets and hoses	Prohibited	Prohibited
Hosing down hard surfaces, such as pavement, buildings, and windows	No restrictions	Prohibited	Prohibited	Prohibited
Filling swimming pools	No restrictions	No restrictions	Prohibited	Prohibited

During ALL phases, please DO NOT water during any form of precipitation, and do not waste water by allowing runoff onto a street or other drainage area.

For additional information, please refer to Sections 12-188.1 and 12-188.2 of The Colony's Code of Ordinances or call the Water Production Department at 972-624-4431.

* — Note: Residents in **Austin Ranch** are subject to the Drought Contingency Plan in place for the City of Plano. For more information, visit plano.gov/water.

Frequently Asked Questions



For additional information or answers to questions not listed here, please contact the [Water Production Department](#) at 972-624-4431.

Q: Do the rules apply to the city's water use, too?

A: Yes, all city facilities and roadway medians follow the odd/even schedule of the Drought Contingency Plan. The only exceptions are Five Star Park, medians along Lebanon Road in The Tribute, and medians along Windhaven Parkway, which are all irrigated by alternative water sources separate from the city's system.

Q: What other specific areas are outside the control of the city's water department?

A: Customers often call about irrigation along Morning Star Drive in The Legends subdivision. The irrigation in this area is controlled by The Legends HOA. The same goes for irrigation at public schools. To discuss irrigation issues on school property, call Lewisville ISD at 469-713-5204.

Q: Are there any fines for not following the plan?

A: Citations may be issued during Phases 2, 3 and 4 but for now we are asking customers to voluntarily follow the restrictions. No citations are being issued at this time.

Q: Can I fill up my pools or use my sprinklers for recreational purposes?

A: These water uses are allowed under Phases 1 & 2, preferably on scheduled outdoor water use days.

Q: What about ponds and ornamental fountains?

A: This water use is restricted but allowed in ponds and fountains equipped with recirculation systems.

Q: When can I water my foundation?

A: Foundations may be watered at any time using soaker hoses.

Q: When can I water my vegetable garden?

A: Vegetable or flower gardens may be watered any time using a hose with a handheld, positive pressure shut off nozzle.